

# City Moving & Storage Ltd.

Worldwide Moving and Storage Specialists.



## Quality Policy

The Quality Policy of City Moving & Storage Ltd has been prepared and endorsed by executive management to ensure that our customers receive a furniture removal service for private individuals which meets the requirements of BS EN 12522 and FIDI FAIM.

That they receive quality, reliability and integrity in the services provided by the Company and that customer needs expectations and requirements are met and maintained.

It is the Company's objective to achieve and maintain a quality assurance programme through the adoption of the above standards together with good managerial skills and techniques, proper systems of control, training of staff and provision of appropriate equipment and compliance at all times with the relevant legislation.

The Policy is aimed at developing in each employee a sense of personal responsibility for quality improvement and, through adherence to this Policy by all personnel in the Company aims to demonstrate its commitment to quality.

The system is mandatory for all employees.



Next Review – November 2019

